

WINDOWS 11 MIGRATION



THE PROBLEM

Migrating users to Windows 11 manually is time consuming and introduces unnecessary risk.

There's a common misconception outside of IT that managing a Windows 11 upgrade and yearly OS updates is simple. We know that's not true. No IT manager who has managed a Windows upgrade can reasonably believe any update will be low-risk or hassle-free. You need to: collect a complete inventory of hardware and applications; assess hardware compatibility with the latest OS version; test and certify critical applications; communicate with and schedule end users. Layer into this asset refresh cycles and valuable resources are being allocated to managing Windows updates when they could be spending time on other critical programs.



THE SOLUTION: READYWORKS

ReadyWorks automates the entire process of a Windows 11 migration, including hardware assessment, application certification, hardware replacement logistics, end user communications and scheduling, and tracking all the above.



WITH READYWORKS:

- Integrate with key IT and business systems to get an accurate inventory of all devices and pertinent details – e.g., hardware compatibility, lease cycle, user, location, network connectivity – which can impact upgrade success and cost.
- Easily categorize applications (critical, important, or low risk) and automate the process for testing and certifying critical applications.
- Automate the logistics around hardware provisioning including manager approvals, end-user communications, delivery scheduling, asset shipping and tracking, and updating systems of record.
- Automate communications to end users to prepare them for the new Windows interface.
- Open and close service tickets automatically to respond to user issues.
- Log all activities taken with respect to OS migration activities. Confidently respond to security and compliance audits with highly accurate, real-time data.

BUSINESS IMPACT:

- **Reduced labor costs:**
Eliminates manual intervention required for OS migration, hardware upgrades, and asset lifecycle management.
- **Risks Mitigated:**
Hardware and application incompatibility are identified and affected devices are not migrated until issues are resolved. Users can schedule the upgrade for a time when they are online and when it does not impact their schedule.
- **Improved compliance:**
Automate workflows and maintain up-to-date audit trails to ensure compliance with company policies, industry regulations, and legal requirements.
- **Improved user experience:**
Details about what to expect with Windows 11 are automatically sent along with information about how to get help and schedule service.

CASE STUDY



USE CASE

Windows Lifecycle Management

BUSINESS OUTCOMES

- \$4.6M cost savings (97% reduction).
- >80% time reduction on Windows Servicing.
- From 16 months with 12 technicians to 3 months with 2 technicians.
- 90,000 machines upgraded in 90 days.

[Read The Full Case Study](#)

WHAT'S INCLUDED:

- Bi-directional connectors to systems involved in the Windows migration process including identity management, asset management, VM system for application testing and certification, hardware vendor systems, courier systems, IT service management systems (ITSM), and asset recovery vendor's system. (10 connectors included in standard subscription.)
- Fully configurable workflow templates to orchestrate OS migrations and updates.
- A suite of communication templates including program overview, how to schedule hardware delivery, how to return equipment, how to schedule the upgrade, and more.
- Configurable data portals to collect/confirm user information, allow self-scheduling of service including hardware delivery, and for application owners to attest to application compatibility with new OS.
- A suite of reports including readiness reports (hardware, application, and user readiness for Windows upgrade) and migration status reports.
- Guided implementation followed by ongoing support and training.

CASE STUDY

REGENERON

USE CASE

Windows Migration and lifecycle management

BUSINESS OUTCOMES

- 2,500 hours saved
 - 700 hours saved on end user communications.
 - 800 hours saved on migration readiness, analysis and prep.
 - 1,000 hours saved on end user scheduling
- Reduced security and compliance exposure
- Improved end user upgrade experience

[Read The Full Case Study](#)

Learn how ReadyWorks can automate Windows 11 migrations.

SCHEDULE A DEMO TODAY AT [READYWORKS.COM/DEMO](https://readyworks.com/demo)