

ReadyWorks CMDB Assessment and Cleanup



THE PROBLEM: YOUR CMDB IS A MESS

You're not alone. The data accuracy of most CMDBs is around 60%.

There are multiple "sources of truth" when it comes to data, and each source provides only one piece of the puzzle. There's also missing data, inaccurate data, and conflicting data among systems. Collecting and correcting data manually takes too long. Maintaining it via spreadsheets is a nightmare.

THE SOLUTION: READYWORKS

Analyze data coming directly from source systems to identify anomalies before they get committed to your CMDB. Identify data gaps and inaccuracies in existing records. Use automation to clean up the CMDB and/or the data source itself. Do it quickly without the need for custom scripting.

With ReadyWorks you'll get an accurate inventory of all your assets, where they are located, who is using them, and how they are using them.

With ReadyWorks:

- ✓ Intercept & analyze data coming from all sources on an ongoing basis to ensure accuracy, completeness, and compliance.
- ✓ Scour the CMDB identifying and correcting anomalies, conflicts, and duplicate entries. Use automation to gather approvals when changes need to be verified.
- ✓ Gather information directly from people using personalized data collection portals and automated communications.
- ✓ Import, clean, and re-distribute data hiding in spreadsheets and other disconnected data sources.

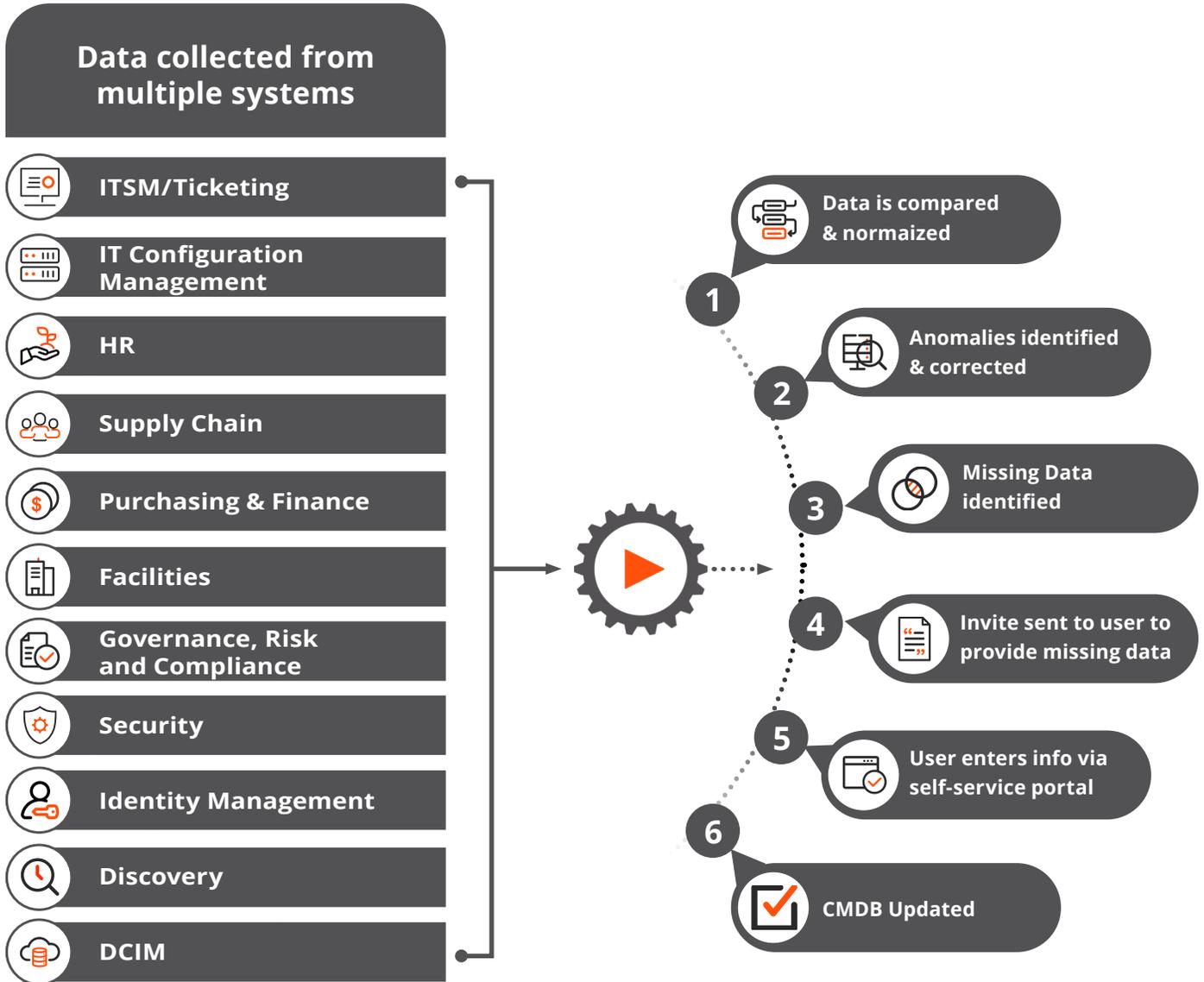
BUSINESS IMPACT:

- Increased employee satisfaction through improved service delivery.
- Identification of risks and improved ability to implement risk management strategies.
- Cost optimization through the identification of underutilized assets, consolidation of resources, and reduction of overprovisioning.
- Improved regulatory compliance by ensuring all assets are properly inventoried, secured, audited, and monitored.
- Increased agility by allowing IT to quickly respond to changing business needs.
- Reduced downtime and service disruption due to a complete understanding of the dependencies between IT assets and teams.

READYWORKS CMDB ASSESSMENT & CLEANUP INCLUDES:

- Inbound connectors to standard data sources in addition to your CMDB (e.g., SCCM, ServiceNow, MS Intune, Active Directory, 1E Tachyon).
- Data quality assessment reports.
- Communications templates.
- Data surveys via self-service portal.
- Outbound connectors to update data sources on demand or based on business logic.
- Configurable dashboards and reporting.

READYWORKS ANALYZES YOUR CMDB, UPDATES IT AND KEEPS IT CLEAN

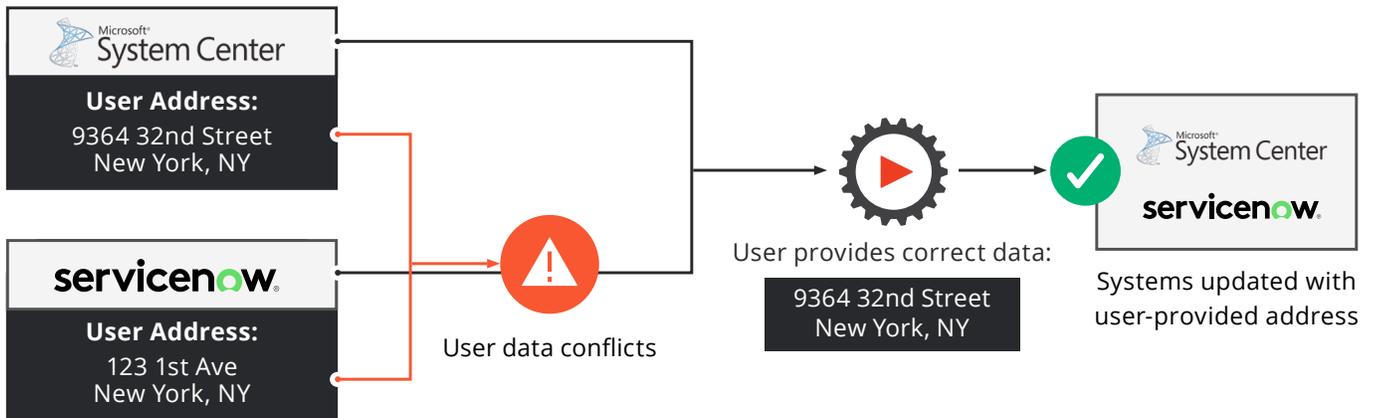


DATA CLEANUP EXAMPLES:

Example 1: ReadyWorks Identifies Missing Asset Information & Completes

Missing Data Identified				Missing Data Completed			
Computer Model	Operating System	OS Build	OS Version	Computer Model	Operating System	OS Build	OS Version
Thinkpad X280				Thinkpad X280	Windows 10	19042.2604	20H2
OptiPlex 9030 AID				OptiPlex 9030 AID	Windows 10	19042.2604	20H2
Thinkpad X280				Thinkpad X280	Windows 10	19042.2546	21H2
Thinkpad T550				Thinkpad T550	Windows 10	19042.2486	22H2
Thinkpad T550				Thinkpad T550	Windows 10	19042.2604	20H2

Example 2: ReadyWorks Identifies Conflicting Location Information & Corrects



Example 3: ReadyWorks Standardizes Naming Across Systems to Reduce Duplicate User Records.

Same User, Multiple Records				Duplicate Records Eliminated			
Name	Name (AD)	Name (CM)	Name (S/N)	Name	Name (AD)	Name (CM)	Name (S/N)
Abel Kelley	Abel Keley	A. Kelley	Kelley, Abel	Abel Kelley	Abel Kelley	Abel Kelley	Abel Kelley
Abel McGonigal	Abel Mcgonigal	A. McGonigal	McGonigal, Abel	Abel McGonigal	Abel McGonigal	Abel McGonigal	Abel McGonigal
Abigail Frasier	Abigail Frazier	A. Frasier	Frasier, Abigail	Abigail Frasier	Abigail Frasier	Abigail Frasier	Abigail Frasier
Abigail Walsh	Abigail Waltch	A. Walsh	Walsh, Abigail	Abigail Walsh	Abigail Walsh	Abigail Walsh	Abigail Walsh
Abram Cummings	Abram Cumings	A. Cummings	Cummings, Abram	Abram Cummings	Abram Cummings	Abram Cummings	Abram Cummings