readyworks

Reduce patch management complexity. Automate processes. Keep your organization secure.

A growing number of devices and a more dispersed workforce means patch management is increasing in complexity.

IT receives hundreds of security patches each year. Delaying them is risky but testing, deployment, and understanding which devices haven't received the patches takes time. You need to analyze your estate, test and deploy the patch, and identify and follow up on failed attempts.

ReadyWorks can help. ReadyWorks is a digital platform conductor. It integrates, normalizes, and analyzes program data and risk, automates and orchestrates workflows, and provides real-time status in a single command and control platform. Use ReadyWorks to automate at least 50% of patch management processes to help you quickly secure devices and systems.

With ReadyWorks, you'll be able to:

- Reduce time you spend on patching activities by 30% or more.

- Automate 50% or more of manual tasks.

- Reduce labor costs by 40% or more.

- Maintain up-to-date compliance reports.

Automate your patch management processes.

ReadyWorks gives you the tools you need for Patch Management

Integrate Data: Collect, clean, and normalize critical program data.

Analyze and Plan: Accurately scope projects, mitigate risk with better data.

Conduct: Automate and orchestrate human and system tasks.

Visualize: Assess status and risk.

Start with clean data

Identify which operating systems and software require patches, who is using them, and where they are located. With more users connecting sporadically to the system, it's becoming harder to ensure they remain connected while a patch is being delivered. You need to know which devices have successfully updated and which remain vulnerable.

ReadyWorks automates data collection, aggregation, and analysis to provide you with clean, accurate data that will save you months of effort of trying to determine which devices need to be patched and which users you need to follow up with.

- Connect ReadyWorks to all your data sources to identify current versions of all operating systems and software.
- Quickly spot vulnerable devices that need to receive a security patch.
- Identify which patches need to take priority and receive immediate attention.

Analyze and Plan

- Use this data to inform patch rollout schedules.
- Analyze non-compliant users and automate communications to those users.
- Assign and update tasks automatically.
- Automate integration of key business requirements and blackout days to inform scheduling.

Automate Workflows

ReadyWorks automates 50% or more repetitive tasks, giving you a repeatable, scalable process for all your patching activities.

- Automate communications with end users and stakeholders to understand additional needs and to schedule security updates. Self-scheduling allows remote workers to pre-plan update deployments that fit into their connectivity and work schedules.
- Automatically open tickets with helpdesk teams to arrange calls for users where patches aren't successfully completed or are refused.
- Leverage self-service capabilities to allow users to schedule and reschedule a patch at a time convenient to them. Once the user schedules, workflows will be triggered automatically to add the user to a deployment ring.
- Automatically open tickets if issues arise during testing and mark similar devices as "not ready" so that you can hold updates until the issue is resolved.

Automate Reporting

Use ReadyWorks to gain a clear, real-time view of your patching status without having to analyze rows of data in multiple spreadsheets.

- Easily see patching progress and issues for resolution ensuring activities stay on track and all devices and systems are secured.
- Improve program transparency and accountability by sharing auto-generated reports with stakeholders.
- Maintain up-to-date audit trails for all patching activities.

Shearman and Sterling Automates Patch Management with ReadyWorks

Shearman and Sterling, one of the largest law firms in the world, supports more than 2,000 employees in 20 different locations around the world.

The firm uses ReadyWorks to monitor patch status and report on the health of their ever-changing endpoint estate. The team reports a reduction of nearly 30% in endpoint support tickets since they implemented ReadyWorks.

Outcomes

- 30% reduction in endpoint support tickets.

- More efficient program management.

- Improved client servicing without business disruption.

- Single, enhanced view of endpoints.

Simplify patch management and secure devices faster without the risk.

Schedule a demo today to see how ReadyWorks can reduce the cost and complexity of all your IT programs!

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About ReadyWorks

The ReadyWorks platform was created by a team of engineers and project managers that have been delivering migrations and transformations to enterprises for the last 20 years. Knowing the challenges, pitfalls and risks that repeatedly cause delays and increase costs, we created a better path forward.

Learn more at ReadyWorks.com