

# EndpointReady

## Endpoint Management Solution

Automate Your Endpoint Lifecycle for Smarter, Sustainable, More Cost-Effective IT



### THE PROBLEM

In today's fast-paced hybrid work environments, endpoint management is overwhelmed by endless changes, devices, operating systems, applications, and user needs. IT teams grapple with fragmented data sources, leading to inaccurate inventories of hardware, applications, and assignments. This drives manual, error-prone tasks like ticket handling, and reporting, while unconsolidated applications fuel license overspending. **End-of-life (EOL) hardware and OS vulnerabilities expose organizations to compliance and security risks, and inefficient responses to digital employee experience (DEX) alerts increase costs, disrupt productivity, and hinder sustainable practices.**



### THE SOLUTION

EndpointReady, ReadyWorks' dedicated endpoint management solution, simplifies digital workplace complexity at scale by centralizing and automating the entire endpoint lifecycle. It integrates data from all your existing systems of record to deliver a complete, real-time view of your IT estate, then orchestrates up to 80% of workflows for seamless migrations, updates, and operations. Making changes is faster, safer, and easier than ever.

EndpointReady provides unified visibility and orchestrates processes across disconnected systems, empowering IT teams to manage hybrid environments with clarity, automation, and confidence. It supports key use cases including onboarding/offboarding, device health assessments, inventory management, OS updates and patches, application packaging, application testing, and VDI migrations.

Use EndpointReady to automate both **project-based tasks** (e.g., during migrations or refresh initiatives) and **day-to-day repetitive operations** for ongoing efficiency:



### Project-Based Automation (Migrations/Refreshes):

- Identify EOL hardware and operating systems, then orchestrate migrations.
- Automate application packaging and testing for standardized, efficient deployments.
- Automate repetitive project tasks like communications, scheduling, ticket opening, and reporting, streamlining project coordination, and progress tracking.



### Day-to-Day Automation (Ongoing Operations):

- Gain an accurate view of hardware, applications, and user assignments with real-time inventory management and data hygiene.
- Automate workflows in response to alerts from DEX monitoring tools, including automated ticketing for issues like low disk space, device offline status, or high resource usage, with vulnerability prioritization and remediation.
- Consolidate applications and eliminate license overspending through continuous scanning, audits, and reclamation.
- Extend the useful life of assets to reduce CapEx costs and align with sustainability goals via predictive analytics for device health assessments and proactive maintenance.
- Automate onboarding and offboarding processes, including account creation, device provisioning, software installation, role assignments, and access revocation.
- Handle OS and application patch management with scheduled deployments, integrity checks, and rollback procedures.
- Enforce policy and configuration validation, with automated security responses and compliance reporting (e.g., ESG analytics, CISA BOD 23-01, ISO/IEC 19770).



## THE BENEFITS

- **Cost Reduction:** Achieve 50% or more savings in OpEx and CapEx through optimized provisioning, refresh programs, license reclamation, and extended asset lifecycles, driving sustainable, cost-effective IT.
- **Enhanced Employee Experience:** Boost digital workplace satisfaction with automated issue resolution, seamless device performance, and minimal disruptions for a more productive workforce.
- **Risk Mitigation:** Proactively identify and address compliance, security, and operational risks in real-time via policy validation, ESG analytics and reporting, and audit-ready trails.
- **Operational Efficiency:** Accelerate transformations with 80%+ automation, e.g., slash Windows servicing time by over 80% with fewer resources, while ensuring accurate, cradle-to-grave asset tracking and scalable control.