

# Global Financial Firm Transforms Storage Operations with ReadyWorks



## THE CHALLENGE:

A leading global financial services company struggled to manage a complex, multi-vendor storage environment spanning file, block, object, and backup systems across staging, production, and DR environments.

### The IT team was overwhelmed by:

- 5,000+ daily alerts across 3,000+ storage connections.
- Manual logins to 20+ vendor platforms to monitor capacity.
- Missed issues and outages caused by reactive processes.
- Inflexible vendor tools that alerted too late (e.g., at 90% capacity.)

This led to application outages, compliance risks, and wasted resources.

## THE SOLUTION

The company deployed ReadyWorks to centralize, automate, and streamline storage observability.

### Unified Dashboard & Alert Management

ReadyWorks integrated with all storage systems, normalized data, and filtered noise, reducing alerts to only critical, actionable events.

### Proactive Capacity Monitoring

Custom thresholds enabled early warning for storage usage, helping prevent outages before they happened.

### ServiceNow Integration

Critical alerts now trigger automated ticketing, eliminating manual processes and improving mean time to resolution

## THE RESULTS

- Reduced alert volume from 5,000+ to actionable items only.
- Eliminated daily manual checks across 20+ systems.
- Prevented outages through early detection and proactive remediation.
- Improved staff productivity and quality of life.
- Lowered operational risk and costs with automation.

## CUSTOMER OVERVIEW

### CLIENT:

Global Financial Services Firm

### SOLUTION:

Multi-Vendor Storage Observability

### INDUSTRY:

Financial Services

SEE HOW READYWORKS COMBINES SYSTEM INTEGRATION, DATA INTELLIGENCE, WORKFLOW AUTOMATION, AND AI INTEGRATION IN ONE UNIFIED SOLUTION.

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